

Event Volunteer role description

Role title	Event Volunteer
Purpose of the role	<p>Every year, many people run, swim, hike and cycle to raise funds for the MS Trust’s vital work. This wouldn’t be possible without the help of our volunteers. Whether it’s helping at a cheering point, helping to manage the start area, or guiding participants, event volunteers play a vital role in making events happen.</p> <p>Once you’re in as an event volunteer it’s easy to get hooked. For some people it’s the excitement of event day and meeting new people. For others, it’s developing new skills and being ‘behind the scenes’ at places like the London Marathon or the Great North Run. But most of all, our volunteers are passionate about making a difference in for people with MS.</p>
What you will be doing	<p>You may be asked to:</p> <ul style="list-style-type: none"> - meet and greet participants and spectators - help set up and clear down the event - support participants as they take part, such as by marshalling, cheering or handing out refreshments - help with administration and managing the start/finish areas - welcome participants over the finish line and give out medals.
Skills, experience, and qualities needed	<p>Along with having great communication and interpersonal skills, we ask that you are:</p> <ul style="list-style-type: none"> • flexible and willing to volunteer outdoors • enthusiastic about the MS Trust and helping at events • willing to work as part of a team. <p>If you have specific skills and experience that you think might be useful—such as event management, using walkie-talkies, or leading teams—please let us know when you apply.</p>
When and where	<p>The amount of time you’ll need to give will be dependent on your role at the event. There could be early mornings or late nights, but we’ll never ask you to help for more than eight hours.</p> <p>And for some roles, such as helping with administration, we may only need your help for a couple of hours.</p> <p>We attend a number of events through the year: London Marathon, Great North Run, Ride London etc and we will contact</p>

	you in advance of each event.
Support offered	<p>We'll provide kit such as a t-shirt, but you will need to dress appropriately for the conditions and the task. For example, you may be manning an information tent on a frosty October morning, or standing outside in the sun handing out water on a hot summer day.</p> <p>In return for your valuable help, we aim to ensure that volunteering for the MS Trust is a fulfilling and worthwhile experience. You'll have support from staff, with the opportunity to gain and develop skills and meet other volunteers.</p> <p>We'll reimburse agreed out-of-pocket expenses—such as bus fares—in accordance with our expenses policy, and if you are with us for 4 or more hours, we will make sure you get something to eat & drink.</p>
What you could get out of it	<ul style="list-style-type: none"> - Development of your knowledge and skills in supporting a fundraising and events team - Development of your communication, customer service & organisational skills. - Volunteering is a great addition to your CV and you can receive a reference after 3 months of being a part of the team. - Helping with fundraising and events is a great way to meet people and socialise. - Your time will contribute to ensuring the MS Trust is able to continue our vital work
Other relevant information	This role does not require the volunteer to have a DBS check.
What to do if you're interested	Contact our volunteer manager Mark Cruise : mark.cruise@mstrust.org.uk or volunteer@mstrust.org.uk for more information.

Roles may be flexible – please do get in touch to discuss