

Voice Volunteer - Role Description

About the 'Voice Project'

The 'Voice Project' has been launched by the MS Trust to ensure that the views, opinions and lived experience of people affected by MS are listened to and captured, every time we design or develop new services.

This is because, as a charity that supports everyone affected by MS we want to be sure that the services and information we provide, are shaped by the MS community who use them.

We want to involve as many people as possible, affected by MS, in 'Voice'.

We're keen to hear from people affected by all types of the condition, at all stages of their journey and from all backgrounds.

If you've never been able to share your views about MS or the way it affects you, we especially want to hear from you.

Over the coming months, the Voice project will give you the chance to tell us what you think about a range of topics related to MS.

Role Title	Voice Participant – Voice project
Purpose of the role	To support the MS Trust by being pro-actively involved in the 'Voice project'.
What you will be doing	<p>The Voice project is being launched by the MS Trust to put the voices of people with lived experience of MS at the centre of everything that we do.</p> <p>Website Redevelopment:</p> <p>In this role we want people with lived experience of MS to share with us their experiences of using the 'MSTrust.org' website.</p> <p>This will help the MS Trust to develop and deliver a new website that will meet the needs of all who use and engage with it to access information about living with MS.</p> <p>The Voice Participant role is a 'Micro volunteering' opportunity – which means low time commitment and can usually be done from anywhere with a stable internet connection.</p> <p>This could include:</p>

	<ul style="list-style-type: none"> - Taking part in focus groups to feedback on the redevelopment website - Testing web tools on our website - Taking part in surveys that help us gather information about our website - With the option to be part of a longer term 'Task&Finish' group
Skills, experience and qualities needed	<ul style="list-style-type: none"> • Lived experience of MS/close contact with MS • Previous/current user of MS Trust website • Comfortable sharing opinions, views and experience • Flexibility around attending online group meetings (options will be given for these) • Stable internet connection • Supportive of MS Trust's aims of fostering an inclusive culture (we are committed to rejecting discrimination, bullying and harassment).
When and where	Remote (via Teams or Zoom) 1:1 meetings or focus groups (at times to be arranged)
Support offered	<p>Induction/briefing of the project</p> <p>Support (from staff members) to take part in a range of co-production tasks</p> <p>Coaching</p>
What you could get out of it	<p>The chance to shape and influence the future look and feel of the MS Trust website.</p> <p>Use your lived experience to help others</p> <p>Personal accomplishment</p> <p>Personal growth and development</p> <p>Opportunity to meet/work with other PWMS</p>
Other relevant information	<p>No references required.</p> <p>This role does not require the volunteer to have a DBS check.</p>
What to do if you're interested	<p>Please contact the Involvement Co-ordinator Deb Drinkall deborah.drinkall@mstrust.org.uk</p> <p>Volunteer Manager mark.cruise@mstrust.org.uk</p>